# Anita Sharma

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# Professional Summary

Possess high-caliber presentation, Client Interaction, requirement gathering and analysis skills. Objective is to lead a team to design, implement and support high quality System Development, working with end clients to define needs and to develop clear business solutions, to gather and analyze quality data to assist management in making informed, high quality decisions.

# Specific Expertise

* Extensive experience in the field of Quality Assurance & Business Development of an application.
* Strong knowledge of the Systems Development Life Cycle (SDLC) models such as Water Fall, Agile, and Spiral.
* Experience managing testing effort, escalating defects meetings, etc.
* Experience developing & producing Test Scripts and Test Cases for Web based Applications.
* Extensive experience in testing Client/Server and Web Based and Mainframe applications.
* Expertise in Bug reporting tools such as Test Director, Quality center and Rational Clear Quest
* Extensive manual testing experience working on Web-online application.
* Proficient in manual and automated testing of applications on Windows and Unix environment
* An expert in analyzing, understanding, testing financial and banking applications.
* Experience in Back-End Testing using SQL on UNIX and Windows platform to validate the consistency of data.
* Tested Configure process of SuccessFactors solutions according to design documents.
* Experience on Preparation of test plan, test procedures, Manual and Automation test scenario, test script, and Reporting Defects.
* Proficient knowledge in various types of Software Testing such as Unit testing, Integrated testing, System Testing, Black box testing, Positive Testing, Negative testing, Performance Testing, Stress Testing, Load Testing, Volume Testing, Data Driven Testing, Back end Testing and Regression Testing.
* Strong understanding of technical mainframe testing strategies.
* Good working knowledge of major Operating Systems such as Windows 98, 2000, XP, Vista, 7 and UNIX.
* Experience with Quality Center: creating test cases, test execution, and defect management
* Experience working closely with business analysts and business units to help with UAT testing and defect management.
* Excellent communication and writing skills with the ability to adapt to new and dynamic environments
* Good team leader, Player and can work alone with minimal or no supervision
* Ability to multi-task, prioritize and work with time constraints while paying attention to details
* Excellent communication, interpersonal & analytical skills.
* Creative and Aggressive person capable of forming and maintaining positive and productive team environments with integrative thinking skills.

# Technical Skills

Operating Systems: UNIX, Windows NT/2000/XP.

RDBMS: SQL Server, Oracle.

Business Applications: Microsoft Office Suite – MS Word, Excel, PowerPoint, Outlook.

SDLC: Waterfall, Agile, Spiral, RUP.

Project Management Tool: MS Project.

Testing Tools: Quick Test Professional (QTP),Load Runner

Bug Reporting Tools: Quality center, ALM,

Databases: Oracle, MS Access, MS SQL Server

Operating Systems: UNIX, Windows 98, 2000, XP, Vista, Windows 7

**Experience**

**US Airways, Tempe, AZ**

**Nov 2014 – Till Date**

**Testing Engineer**

US Airways is a premier international carrier. The scope of the project was to enhance the look and feel of self-serving reservation and ticketing kiosks. Additionally, US Airways is also in the process of developing self-serving baggage handling kiosks. As QA Tester, provided Testing support for a big HR project (Employee Central Module) involving enhancements and integrations to SAP SuccessFactors .

###### Responsibilities:

* Responsible for reviewing business requirements, functional specifications, project schedules, documentation and test strategy.
* Wrote Test Cases in Quality Center that would test various Test scenarios.
* Used Quality Center create and maintain Test Requirements
* Performed Manual Testing to test the usability of the application.
* Wrote the test cases for different model of “SAP SuccessFactors”.
* Analysis the testing activities as per the planned forecast for the given projects.
* Getting updates and working with project team members for issues captured through metrics reporting.
* Tested design decisions leveraging SuccessFactors' configuration workbooks.
* Documented and reported bugs using Quality Center.
* Actively participated in Status reporting meetings and interacted with Developers to discuss the technical issues.
* Involved in testing of multiple HR projects.
* Validated mapping for the fields for “SAP SuccessFactors”.
* Performed on End to END testing.
* Helped business users to perform their UAT Testing using “**SAP SuccessFactors”** tool.
* Performed back-end testing using SQL queries to validate data and perform Data integrity testing.
* Actively participated in Status reporting meetings and interacted with Developers to discuss the technical issues.
* Developed Test Cases for Deployment Verification, ETL Data Validation, Cube Testing and Report testing.
* Assisted in production Support whenever needed.
* Involved in creating test cases for regression testing and assist test lead during the testing activities.
* Analyze the requirement coverage and traceability to ensure the testing coverage.
* Retrieved records from multiple tables from Oracle Database by using joins such as Inner Joins, Outer Joins, and Self Joins

**Environment:** ALM 11, TOAD, Microsoft Office, SAP SuccessFactors, Windows. Selenium, Rally , MS Project,

**Sallie Mae, Newark, DE**

**May 2013 – Oct 2014**

**QA Analyst**

Sallie Mae offers education loan options for undergraduate, graduate and professional students as well as for families with children in private schools along with other Banking services.

Their mortgage system is a designed to be a complete mortgage lending solution. The system allows for processing, closing and underwriting of all loan types. The system also provides a centralized repository for underwriting and monitoring process. I worked on integrating the system that provide a real-time status of loan applications, risk management, and monitoring capabilities.

###### Responsibilities:

* Responsible for reviewing business requirements, functional specifications, project schedules, documentation and test plans.
* Wrote Test Cases in Quality Center that would test various Test scenarios.
* Used Quality Center create and maintain Test Requirements
* Performed Manual Testing to test the usability of the application.
* Conducted GUI testing to test the appearance and properties.
* Analysis the testing activities as per the planned forecast for the given projects.
* Analysis the Weekly QA Metrics Reports for to correct the reporting errors.
* Getting updates and working with project team members for issues captured through metrics reporting.
* Documented and reported bugs using Quality Center.
* Actively participated in Status reporting meetings and interacted with Developers to discuss the technical issues.
* Used FDR (Mainframe application) to get the information all the boarded loans.
* Validated the customer information using the FDR’s Green Screen.
* Used the FDR’s information to match with the agent Web application.
* Validate to check if demographic information is stored correctly using FDR.
* Used STRSQL command on FDR Green screen to validate data using SQL.
* Analyze the requirement coverage and traceability to ensure the testing coverage
* Performed Smoke Testing, Sanity Testing.
* Performed back-end testing using SQL queries to validate data and perform Data integrity testing.
* Tested the entire ELT (Extract Load and Transform) logic to enable initial load and incremental processing from different data source like SQL Server
* Documented and reported bugs using Quality Center.
* Actively participated in Status reporting meetings and interacted with Developers to discuss the technical issues.
* Assisted in production Support whenever needed.
* Involved in creating test cases for regression testing and assist test lead during the testing activities.
* Analyze the requirement coverage and traceability to ensure the testing coverage.
* Created and maintained SQL Scripts and Unix Shell scripts to perform back-end testing
* Writing the test scripts, test cases & test plan for multiple ETL Feeds.
* Reviewed extensive SQL Queries with complex multi-table joins and nested queries.
* Wrote extensive SQL queries for data validation, analysis and manipulation, and maintaining the integrity of the database.
* Responsible for executing SQL Queries for checking duplication in records.
* Retrieved records from multiple tables from Oracle Database by using joins such as Inner Joins, Outer

Joins, and Self Joins

**Environment:** ALM 11, TOAD, Microsoft Office, Windows, ETL.

**Wells Fargo Bank, Des Moines, IA**

**Sep 2012 – Apr 2013**

**QA Analyst**

Wells Fargo is one of the most trusted U.S banks for safeguarding customer privacy data. It is widely recognized as one of the biggest performing banks in the nation. The project was initiated to assist clients with online mortgage resources as well as mortgage officers with various qualification standards. I was involved in the ‘Mortgage Loan Center’ module, which allows Custom Quotes, loan applications, and information about loan origination.

###### Responsibilities:

* Wrote test plan and test cases for User Acceptance Testing and created Requirement Traceability Matrix to keep track the changes.
* Performed walkthroughs with Development, BA and UAT team.
* Wrote, Ran and Executed Test Cases based on business requirements.
* Performed Data-Driven testing using parameterization in WARP using advanced Data Tables.
* Test planning and Reporting done using QC/ALM.
* Performed back-end testing procedures using SQL statements for some online customer interactions.
* Performed Functionality, System, Front end, Negative and Positive testing using QC/ALM.
* Designed and executed manual and automated test cases through QC/ALM by integrating WARP.
* Executed the tests to verify the web GUI using Quick Test Pro.
* Produced functional specifications and led weekly meetings with developers and business units to discuss outstanding technical issues and deadlines that had to be met.
* Tracked defects using JIRA.
* Converted Functional requirements into detailed scenarios and test cases.
* Performed data drive testing to validate the same set of operation with different set of data
* Analyzed portfolio management, investment planning, financial planning, customer support and investment strategy tools and processes
* Developed Test Cases and Scripts for functionality and Regression Testing.
* Involved in configuration testing.
* Used QC/ALM to organize the testing process and to manage and report defects.

**Environment**: HTML, JSP, Oracle, SQL, QTP, Mercury Quality Center, Web Services and Windows 2000, JIRA.